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Where is the Searchlight Manual?

You can find the [Searchlight Manual here!](#)

Searchlight is not working

Because of security restrictions Firefox by default is not able to open files from a file sharing server.

In order to be able to open files from a file sharing server you have to configure the security system of Firefox.

To do so you have to open the Firefox configuration file "prefs.js". Add the following lines to the end of the configuration.

```
user_pref("capability.policy.policynames", "localfilelinks");  
user_pref("capability.policy.localfilelinks.sites", "http://www.example.com:9000");  
user_pref("capability.policy.localfilelinks.checkloaduri.enabled", "allAccess");
```

Instead of "http://www.example.com:9000" you have to set the URL through which Searchlight is accessible.

For more details see Firefox knowledgebase [here](#)

Searchlight Server will not start.

If the start of Searchlight Server fails you get access to the log options of the server. Press the "Open Error Log..." button to get more details of the startup process and to get options to resolve the problem.

The most common cause of an error during server startup is that the port number is already used by another application. Please choose another port number in the Options panel and give it another try.

Another problem might be an erroneous network configuration. A misconfigured DNS configuration or IP configuration can lead to numerous errors.

If you are unable to solve the problem please get in contact with us by pressing the "Get Support..." button. A new email will be created that contains the log contents. Please add any information that might help us, and send it. We will get back to you as soon as possible.

Search results do not open in Safari for Windows

Because of security restrictions Safari for Windows is not able to directly open files from a file sharing server. We recommend that you use Firefox or Internet Explorer on the Windows platform.

Search results do not open in Firefox

Because of security restrictions Firefox by default is not able to open files from a file

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sharing server.

In order to be able to open files from a file sharing server you have to configure the security system of Firefox.

To do so you have to open the Firefox configuration file "prefs.js". Add the following lines to the end of the configuration.

```
user_pref("capability.policy.policynames", "localfilelinks");  
user_pref("capability.policy.localfilelinks.sites", "http://www.example.com:9000");  
user_pref("capability.policy.localfilelinks.checkloaduri.enabled", "allAccess");
```

Instead of "http://www.example.com:9000" you have to set the URL through which Searchlight is accessible.

For more details see Firefox knowledgebase here

How do I uninstall Searchlight?

1) Make sure Searchlight is stopped. Open System Preferences and open up Searchlight. Make sure the button on the left is in the Off position.

2) Click on Show All in System Preferences and click on Searchlight while holding the Control key. Chose "Remove Searchlight Preference Pane."

More Questions?

You can email us at support@gravityapps.com
